

Conditions for DreamSaver

Your policy

DreamSaver is a regular-premium endowment plan.

We will start paying a monthly benefit at the end of 61 months. **We** will also pay a maturity benefit at the end of the policy term.

If the insured becomes **totally and permanently disabled** (before the age of 70) or dies during the term of the policy, **we** will pay a lump-sum benefit instead.

You may cash in this policy. However, this policy is designed to provide the best value in the long term, so **you** should consider this carefully. **We** recommend that **you** get financial advice.

1 What your policy covers

a Total and permanent disability, and death benefit for a standard life

If the insured is a **standard life**, and becomes **totally and permanently disabled** (before the age of 70) or dies during the term of the policy, **we** will pay the benefit shown in this table. The policy will end when **we** make this payment. **We** will not pay any further benefits.

Age of the insured at time of claim	Benefit
- Under 60	105% of all net premiums paid, and a terminal bonus
- 60 and above	101% of all net premiums paid, and a terminal bonus

b Total and permanent disability, and death benefit for a non-standard life

If the insured is a **non-standard life**, and becomes **totally and permanently disabled** (before the age of 70) or dies during the term of the policy, **we** will pay 101% of all **net premiums** paid, and a terminal bonus. The policy will end when **we** make this payment. **We** will not pay any further benefits.

c Cash benefit

If the insured survives at the end of 61 months from the **policy entry date**, and if premiums for this policy have been paid for at least five years, **we** will begin to pay out a cash benefit.

Each cash benefit is equal to one month's premium and **we** pay it every month as long as the insured is still alive and the policy has not ended. **We** will pay the first cash benefit 61 months from the **policy entry date**.

d Maturity benefit

If the insured survives at the end of the policy term and the policy has not already ended, **we** will pay 100% of all **net premiums** paid, and a terminal bonus, after **we** take away all cash benefits **we** have already paid out. The policy will end when **we** make this payment.

2 Our responsibilities to you

a Cash benefit

You can choose to use the cash benefit in any one of the following ways.

- Place it in a deposit account to earn interest at a rate we will set.
- Receive it as a payout.

Before the first cash benefit is due, **we** will write to ask for your choice.

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If **we** do not receive your instructions at least 30 days before the first cash benefit is due, **we** will make the choice for **you**.

We will then follow this same choice for the later cash benefits unless **you** tell **us** your choice at least 30 days before the next cash benefit is due.

b Deposit account

We will apply the following conditions if **you** place the cash benefit in a deposit account.

- The cash benefits that stay in this account will earn interest at a rate we set. We may change the interest rate at any time by giving you 30 days' notice
- You may top up this account with the cash benefits that are due. You cannot top up this account with any other money, including past cash benefits which were not placed in this account.
- You may withdraw the amount in your deposit account at any time without having to pay any withdrawal charges. However, we may decide on a minimum amount for each withdrawal.
- You will not pay any other charges or fees on this account.
- If this policy comes to an end, we will pay out any amount in your deposit account and we will close this deposit account.

c Cash value

When **you** have been paying premiums for this policy for at least one year, **you** may cash in this policy for its **cash value** and it will end.

We may review and revise the way we work out the cash value.

You cannot convert this policy to a paid-up policy.

d Loans

You may take a loan from this policy depending on our terms and conditions. We will take all loans and their interest from any amount we may be due to pay under this policy. If at any time the amount of the loans and interest is more than the cash value, this policy will end.

You may repay all or part of the loan at any time. The interest charged on the loan will be based on the rate agreed at the time **you** took the loan. **We** may change the interest rate at any time by giving **you** 30 days' notice.

e Terminal bonus

You have bought a participating policy from us and it forms part of the Life Participating Fund. This policy will share in the profits and losses from this fund, by **us** adding a 'terminal' bonus.

The 'terminal' or 'special' bonus is a bonus which **we** pay at the time of making a claim or if **you** cash in this policy.

This bonus is not guaranteed. It is recommended by **our** appointed actuary and approved by **our** board of directors.

f Annuity option

At the end of the policy term, **you** may use the maturity benefit to buy **our** annuity policy at the existing rates and conditions.

3 Your responsibilities

You will pay your first premium at the time **you** apply for this policy. **You** will then pay future premiums when they are due. **You** will have 30 days as a period of grace to make these payments for this policy to continue. If **we** are due to pay any benefits during this period, **we** will take off any unpaid premiums from the benefits.

If you still have not paid the premium after the period of grace, we will pay the premiums on your behalf so the policy and its riders can continue. We will only do this if the policy has enough cash value to repay them. We treat this as a loan (called an automatic premium loan) and charge you interest. If there is not enough cash value, this policy will end.

We will take these loans and interest from any amount we may be due to pay under this policy. If at any time the amount of the loans and interest is more than the cash value, this policy will end.

If this policy ends because there is not enough **cash value**, **you** can reinstate it within 36 months by paying the premiums **you** owe along with interest. This applies as long as **you** give **us** satisfactory proof of the insured's good health and there is no change in the risks covered by this policy.

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4 What you need to be aware of

a Suicide

This policy is not valid if the insured commits suicide within one year from the **cover start date**.

We will refund the total premiums paid, without interest, from the **cover start date**.

b Total and permanent disability benefit

Under the definition of **total and permanent disability** (TPD), if the insured is under 65 years old, he or she must be unable to carry out any occupation. **We** do not pay if the insured is merely unable to perform the same job as before, or is unable to perform a job to which his or her training, education or experience is suited for.

If the insured is 65 years old and above, but under 70 years old, he or she must be suffering from a **severe disability**. Otherwise, **we** will not pay the benefit.

However, if there is **total physical loss**, and the insured is under 70 years old, **we** will pay.

We will pay this benefit in a lump sum, up to \$1 million each year. If the benefit is more than \$1 million, **we** will pay in yearly installments. Once **we** begin paying the TPD benefit, this policy will immediately end and **you** will not have to pay premiums.

If before **we** have finished paying all the yearly TPD installments the insured dies, or the policy reaches its original expiry date, **we** will pay the rest of the yearly TPD installments in a lump sum. **We** will not pay for death or maturity as the policy would have already ended.

We may ask you to provide proof of continued TPD before each yearly installment. If the insured is no longer totally and permanently disabled, we will stop the yearly TPD installments and you will have to pay the premiums again. The policy will then resume, but the benefits under the resumed policy will be based on a reduced amount, to take into account the amount of TPD benefit which has already been paid. We will tell you the amount of the reduced benefits.

We will not pay this benefit if your claim arises from:

- deliberate acts such as self-inflicted injuries, illnesses or attempted suicide;
- unlawful acts, provoked assault, or deliberate exposure to danger; or
- the effects of alcohol, drugs or any dependence.

We will also not pay this benefit unless the insured is certified by a **registered medical practitioner** to have been **totally and permanently disabled** for at least six months in a row.

If the insured is also covered for TPD under any policies which have been issued in the past (whether issued by **us** or by any other insurer), the total TPD benefit due under all these policies cannot be more than \$\$3.75 million (not including bonuses). In this case **we** will first take into account the amounts due under the earlier policies, and then pay out only an amount to bring the total payments to \$\$3.75 million (not including bonuses). The cover for death will be reduced by the TPD payment, and this remaining cover will continue as long as **you** pay premiums on it. **We** will work out the remaining cover and the reduced premium **you** will need to pay for this remaining cover.

c Making a claim

We must be told within six months after the diagnosis or the event giving rise to the claim.

d Transferring the legal right of the policy

You cannot assign (transfer) this policy unless you tell us in writing and we agree to the assignment.

e Excluding third-party rights

Anyone not directly involved in this policy cannot enforce it under the Contracts (Rights of Third Parties) Act (Chapter 53B).

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5 Definitions

Cash value means the amount available when **you** cancel a policy that has a savings feature before **we** pay a benefit under it (for example, for death), or it becomes due for payment (maturity), for example, an endowment policy. **We** work out the amount of the **cash value**.

Cover start date means the date:

- we issue the policy;
- we issue an endorsement to include or increase a benefit; or
- **we** reinstate the policy; whichever is latest.

Net premium means the regular premium amount as shown in the schedule, or the reduced regular premium if a part of the policy has been cashed in earlier.

Non-standard life means an insured who has been diagnosed with any of the following medical conditions at any time before or within 90 days after the **cover start date**.

- Cancer
- Heart or heart-valve conditions
- Chronic kidney disease
- Stroke
- Liver cirrhosis or end-stage liver failure
- Systemic lupus erythematosus
- Terminal illness
- Total loss, or total loss of use of one or both limbs, or total loss of use of one or both eyes

Paid-up means not paying any future premium payments and reducing the sum assured after the policy has built up a **cash value**.

Policy entry date means the 'Policy entry date' shown in the policy schedule.

Registered medical practitioner means a doctor who is qualified in western medicine and is legally licensed in Singapore or has the qualifications recognised by the Singapore Medical Council.

Severe disability means the inability to perform at least three of the following activities of daily living, even with the aid of special equipment and always needing the help of another person throughout the entire activity.

- Washing the ability to wash in the bath or shower (including getting into and out of the bath or shower) or wash satisfactorily by other means.
- Dressing the ability to put on, take off, secure and unfasten all garments and, as appropriate, any braces, artificial limbs or other surgical appliances.
- Transferring ability to move from a bed to an upright chair or wheelchair and vice versa.
- Mobility the ability to move indoors from room to room on level surfaces.
- Toileting the ability to use the lavatory or otherwise manage bowel and bladder functions so as to maintain a satisfactory level of personal hygiene.
- Feeding the ability to feed oneself once food has been prepared and made available.

Standard life means an insured who is not a **non-standard life**

Terminal illness means an illness which, in the opinion of the **registered medical practitioner** involved and depending on acceptance by a **registered medical practitioner we** have appointed, is highly likely to lead to death within 12 months.

Total and permanent disability, and **totally and permanently disabled**, mean any of the below.

- If the insured is under 65 years old, total and permanent disability, and totally and permanently disabled mean total physical loss, or the inability to take part in any paid work for the rest of a person's life.
- If the insured is 65 years old and above but under 70 years old, total and permanent disability, and totally and permanently disabled mean total physical loss, or severe disability.

Total physical loss means:

- the total and permanent loss of sight in both eyes;
- the loss of, or total and permanent loss of use of, two limbs at or above the wrist or ankle; or
- the total and permanent loss of sight in one eye and the loss of, or total and permanent loss of use of, one limb at or above the wrist or ankle.

We, **us**, **our** means NTUC Income Insurance Co-operative Limited.

You means the policyholder shown in the policy schedule.

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